

Currents



NEWS AND DEVELOPMENTS FOR CUSTOMERS OF THE MACON WATER AUTHORITY

MWA Welcomes B&G Water Company Customers to the Family

The Macon Water Authority welcomes its newest customers from the B&G Water Company! The MWA purchased B&G Water Company on March 25, resulting in approximately 450 new customers joining the MWA Family. With the B&G Owners officially retired, the MWA is committed to providing these customers with clean, safe, reliable and the highest quality drinking water available.

These customers will be able to enjoy the same outstanding customer service they experienced with the B&G Water Company; however, as an award-winning water utility that is recognized throughout the State of Georgia, the MWA is able to offer many new and exciting resources to B&G Customers. Some of these features include: Convenient billing and payment options, 24/7 on-call support, an online customer service self-serve portal that allows easy access to your account, and the skills of 222 water professionals, including a dedicated staff in our Customer Care Department.

Finally, former B&G Customers will have enhanced fire protection and subsequent lower fire insurance premiums, once the MWA water distribution



Michel Wanna (in front) provides information on the MWA water system to customers from B&G Water Company.

infrastructure has been extended to reach all of their neighborhoods.

Those residences in South Macon-Bibb County previously serviced by B&G Water Company include the subdivisions of Thorn Hill at Houston Road and Nob Hill, Von Reg, Meri Hill, Jones Road, Hopper Hill, Green Hill, Gibson Drive, as well as Chick-A-Dee and Goodall Mill. These customers received a final bill from B&G during the month of April, with the MWA beginning its billing process in May.

In order to address questions and alleviate any concerns B&G Customers may have had about this

transition, the MWA hosted neighborhood meetings at the South Bibb Recreation Complex on April 8th, 9th, and 11th. The meetings were well attended and very productive, with most B&G Customers taking advantage of this opportunity to establish service and open an account with the MWA.

If you have questions about your present or future water service, please feel free to contact us at 478-464-5600 (M-F, 8:00 AM - 5:30 PM) or 24/7 toll free at 844-517-9741, or online at www.maconwater.org.

Keep Mosquitoes at Bay: Tip 'n Toss Today!

You can prevent the spread of mosquito-borne illnesses and diseases by remembering to Tip 'n Toss!

- 🚮 **Pool covers, neglected swimming pools or kids wading pools.**
- 🚮 **Birdbaths (refresh weekly) and garden ponds (stock with fish).**
- 🚮 **Any toy, garden equipment, or container that can hold water.**
- 🚮 **A flat roof with standing water.**
- 🚮 **Clogged rain gutters.**
- 🚮 **Trash old tires; and drill holes in the bottom of tire swings.**
- 🚮 **Damaged or missing screens – repair or replace.**
- 🚮 **Uncovered boats or boat covers that collect water.**
- 🚮 **Finally, repair leaky faucets and refresh pet bowls daily.**



For more information and tips from the Georgia Tip 'n Toss Campaign, please visit www.dph.georgia.gov/zika.

What is in Your Water and Why?

Want to know what's in your water and why? The MWA 2019 Water Quality Report, or Consumer Confidence Report, has the answers, providing proof you are consuming the safest drinking water possible.

The highlight of the Water Quality Report is the lab data collected during this past calendar year, with the results providing empirical evidence that we were in complete compliance with all regulatory standards for water quality.

The MWA met or exceeded all permitted limits for detected levels of potential contaminants, whether inorganic, organic, or micro-biological,

or as the result of disinfectants – and their byproducts – used during the water treatment process.

The MWA 2019 Water Quality Report is available on our website at www.maconwater.org (by July 1). Contact Gary McCoy at 478-464-5653 or gmc coy@maconwater.org for more information.



Happy Anniversary to the Best Tasting Drinking Water in North America!

Did you know? Just 10 years ago, in June of 2009, the American Water Works Association (AWWA) selected the Macon Water Authority as the "Best of the Best"

Taste Test Winner at its Annual Conference & Expo (ACE) in San Diego, California! Since

receiving that top water industry award, the MWA has been branded as producing the "Best Tasting Drinking Water in North America."



Annual Financial Reports Reveal Another Strong Year for MWA

Each year, the MWA provides its customers and stakeholders with public financial reports that detail the financial performance of the utility during the past fiscal year.

The first is the Authority's Comprehensive Annual Financial Report (CAFR), which provides the most in-depth results of the financial statements from FY 2018. In addition, the MWA publishes a Popular Annual Financial Report (PAFR), which provides an easier to read and consolidated version of the CAFR.

The contents of the recently published 2018 PAFR reflect another strong financial year at the MWA. While the utility did experience a slight decline in seasonal water demand – primarily due to extensive rainfall in 2018 – the financial performance of the Authority remained very strong. The MWA once again received a clean audit report from an independent audit firm for

FY 2018.

Please visit our website at www.maconwater.org for more information on our PAFR and CAFR.



SECOND FRONT

Anglers of All Ages Enjoy 14th Annual Kids Fishing Derby

For the 14th year now, the MWA and its employees hosted the Annual Kids Fishing Derby on Saturday June 1, as nearly 150 participants between the ages of 3 to 16 enjoyed a free day of fishing with family and friends at Javors Lucas Lake.

The MWA Kids Fishing Derby is organized as a public outreach and education event of the Authority's Outdoor Recreation Committee and non-profit, the Macon Water Alliance. It is held on one of the few days during the year where fishing is allowed without a permit, to promote outdoor recreation and the sport of fishing.

The Kids Fishing Derby featured prizes for the biggest catch of the day, plus top three finishers in the four age group categories. The MWA and Macon Water Alliance also offered prizes, giveaways and lunch, during this free event.



Just some of those who enjoyed the 14th Annual MWA Kids Fishing Derby.

Congratulations to the winners and thanks to all of the individuals and families who participated in this year's friendly competition.

The Biggest Catch of the Day during the 2019 MWA Kids Fishing Derby was reeled in by Aiden

Evans, who caught an 8.39-pound catfish to repeat as Champion after winning the event last year. The Age Group Winners, with the size of their respective catches, include:

Age 3 to 5:

Kashton Bullard - 6.9 pounds
Jaxson Hunnid - 4.5 pounds
Luca Johnson - 4.32 pounds

Age 10 to 13:

Garrett Green - 6.45 pounds
McKenzie Baker - 5.09 pounds
Anton Richardson - 3.15 pounds

Age 6 to 9:

Aiden Evans - 8.39 pounds
Abigail McBride - 6.76 pounds
Madison Pritchard - 5.24 pounds

Age 14 to 16:

Clayton Sapp - 5.57 pounds
Kane Krieger - 5.13 pounds
Chandler Braun - 4.27 pounds

Check out the photo gallery from the 2019 MWA Kids Fishing Derby on our website at www.maconwater.org.

Water Professionals Appreciation Day

The MWA celebrated National Drinking Water Week with a Water Professionals Appreciation Day Cookout in recognition of its employees on May 6th.

For more than 40 years, the water industry has celebrated Drinking Water Week annually during the first week in May. This event provides an opportunity for water professionals and the

communities they serve to recognize the vital role water plays in our daily lives.

In 2015, the Georgia State Legislature passed Senate Bill 119, designating the first Monday in May (during Drinking Water Week) as Water Professionals Appreciations Day in Georgia.

Employees at the MWA enjoyed a cookout and special recognition during the day on Monday May 6, which marked the fifth year of celebrating the careers and public service of water professionals throughout the state of Georgia.



(L to R) Roy Rogers, Paul Cumbess, Daniel Smith, and Glenn Kitchens, stepped up to work the grill during this year's MWA Water Professionals Appreciation Day Cookout.

Retirees Recognized for Excellent Service

The MWA recently recognized three retirees for diligently and faithfully rendering excellent service to the Authority and its customers.

Linda Swan has retired as Customer Service Technician after eight years at the MWA, Barry Boss has retired as a Class 1 Operator after 30-plus years, and Mike Mixer has retired after 17 years of service.

Linda was an outstanding part of the MWA Customer Care Department, who was known for her kind demeanor and patience.

Mr. Boss was a part of the award-winning staff at the Rocky Creek Water Reclamation Facility. He is known for his warm disposition, in-depth knowledge, and strong work ethic.

Finally, Mike Mixer spent most of his time working in construction within the Sewer Conveyance Department. He was known for his dependability and willingness to help others.

These three retirees were all well respected, and they will be difficult to replace and dearly missed by their colleagues.



Linda Swan (center), MWA Customer Service Technician, was honored upon her retirement from the MWA. Not pictured: recent retirees Barry Boss and Mike Mixer.

Platinum and Individual Awards Reflect Dedication of MWA Employees

The Georgia Association of Water Professionals (GAWP) honored two Macon Water Authority (MWA) facilities and a pair of employees during its Spring Conference in Columbus, Georgia.

Atop the awards list, the MWA Rocky Creek Water Reclamation Facility received a Platinum Award for 20 consecutive years of achieving 100 percent permit compliance. That facility has operated without a permit violation for two decades!

The MWA Frank C. Amerson, Jr. Water Treatment Plant also received a GAWP Platinum Award, recognizing water plants for achieving five straight years of 100 percent permit compliance. Five years without incident is the minimum requirement for either a water or sewer facility in Georgia to reach GAWP Platinum status.

In addition, the Authority's Willie Sidney has



MWA Amerson Plant Operator Gray Adair (center), joined by MWA Director of Water Operations Gary McCoy (left), receives the GAWP Top Op Award for Georgia's District 5.

been inducted into the industry's Golden Hydrant Society. This society is organized through the Georgia Section of the American Water Works Association (GAWWA) for the recognition of outstanding performance and service of water professionals within the drinking water industry. Each year, five nominees are inducted into this select society after being nominated by their peers.

Finally, the GAWP selected MWA Amerson Plant Operator Gray Adair as the Top Op among water facilities in the state's District 5. The Top Op Award is presented to a certified operator who has excelled in his/her duties and who sets an example for others. A Top Op is selected among GAWP members in each of the state's eight districts. The Top Op Award is among the highest honors a water professional in Georgia can receive.

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