

Stormwater Service Fee Appeal Procedure

If submitting a stormwater service fee appeals application online, please go to <http://www.maconwater.org/stormwater-service-fee-appeals> and follow the online instructions. If you want to print out and mail or email an application, please fill out this form completely and submit to the address below.

Only one appeals application will be processed at a time for each customer account. Attach all appropriate documentation to support this appeal, as indicated in the table. Review and response may take up to 30 days. A Right-of-Entry Agreement is required for non-residential property appeals, even though a site visit may not be necessary.

A completed and print copy of this appeals application can be mailed or emailed, with attachments, to:

Macon Water Authority
Attn: SW Service Fee Appeal
790 Second St.; P.O. Box 108
Macon, GA 31202-0108

Customercare@maconwater.org

****By submitting an appeals application, you (the customer) certify that all statements made on the form are true, complete, and correct to the best of your knowledge and belief, and that any false statements or major omissions shall be considered sufficient cause for the addition of an \$100.00 administrative fee. Also, you further acknowledge that any or all information provided is subject to verification and hereby authorize Macon Water Authority to conduct a site visit of your property, as needed.***

Stormwater Service Fee Appeal Form

General Customer Information

Customer Name:	
Stormwater Utility Account Number:	
Mailing Address:	
Mailing City/Zip:	
Contact Phone/Fax Number:	
Contact E-mail Address:	

Property Information

Parcel/Property Address (number and street):	
Parcel/Property Address (city and state and zip):	
Parcel Identification Number:	
Authorized Contact, if different than Customer:	

Note: parcel information available through Macon-Bibb County Board of Tax Assessors website:
<http://www.co.bibb.ga.us/TaxAssessors/index1.html>

MWA Approval (to be completed by MWA Engineering):

 Appeals Decision
 (Approved, Denied,
 Incomplete)

 Reason (if not approved)

 Reviewer Date

Property's Modified ERU
 (if Approved; ERU = 1 if
 reclassifying as residential)

 Approved Date
 (Field Operations Director)

Please place a check next to the reason(s) for appealing the stormwater service fee with this application:
 (Check all that apply and **provide documentation as indicated in parentheses**)

✓	Applicable Property Type (Residential, Non residential)	Description (<i>Actions to be completed by applicant in parenthesis</i>)
	R, NR	The property associated with the stormwater fee on my bill is incorrect or is not a property that I own.
	R	My residential property is being assessed as a non-residential property and therefore should receive a flat rate stormwater fee instead of a fee based on impervious area.
	R, NR	The stormwater fee assessed on my property does not include stormwater credits that I should be receiving. (<i>Provide correspondence from MWA citing approved stormwater credits application.</i>)
	NR	The impervious area calculation on my property is inaccurate. (<i>Provide description of inaccuracy on following page. Provide a copy of a certified survey or recorded plat created within the past 12 months indicating impervious area measurements.</i>)
	NR	My property has been reclassified as a residential property and should now be receiving a flat rate fee. (<i>Provide documentation of reclassification correspondence from MWA or Macon-Bibb County.</i>)
	NR	Some/all impervious surfaces on my property were specifically engineered to be pervious/porous. (<i>Provide photographs or as-builts of constructed surfaces.</i>)
	NR	The property on which the fee has been assessed is located within a railroad's right of way and covered with ballast and rail (per OCGA § 36-60-17.2).

Appeal Description: (*Please attach additional documentation or photographs as necessary*)

RIGHT-OF-ENTRY AGREEMENT

I/We _____, the owner and/or tenant (circle which one or both) of the property commonly identified as _____, Macon, Georgia, do hereby grant and give freely and without coercion, the right of access and entry to said property to Macon Water Authority, its agents, contractors, and subcontractors thereof, for the purpose of performing necessary evaluations of onsite stormwater facilities, controls and site activities related to stormwater runoff management on the _____ (hereinafter "facility") located on Land Lot _____ in Macon-Bibb County, Georgia.

The undersigned agrees and warrants to waive and hold harmless Macon Water Authority, its agents, employees, contractors, and subcontractors, for damage of any type, or any claim or action, either legal or equitable that might arise out of any activities on the above described property that are conducted by Macon Water Authority, its agents, employees, contractors and subcontractors, pursuant to this Agreement.

In consideration of this Right of Entry Agreement and the rights granted to Macon Water Authority herein, the receipt and sufficiency of which is hereby acknowledged, Macon Water Authority agrees, to perform only visual evaluations, and review pertinent facility records and information, necessary to verify stormwater service fee appeals eligibility. I/We, will not/have not receive(d) any compensation for this Right of Entry Agreement.

For the considerations and purposes set forth herein, I set my hand this _____ day of _____ 20__.

Operator or Owner (circle which one)

Witness

Address

Notary

Address

Commission Expiration Date

Macon Water Authority Acknowledgement:

Field Operations Director

Date