

Steps for Addressing Concerns with the Board at MWA

The MWA Board meets on the first Thursday of each month. Individuals may address the Board during the agenda item "Petitions and Requests from the Public." To address the Board, please complete the attached form and return it to the MWA Customer Care Department in person or by email at Customercare@maconwater.org at least two (2) days before the Board Meeting. Please describe your concern or question in sufficient detail to help Staff determine which department is best suited to resolve the issue.

Unless otherwise directed by the Board, all speakers will be limited to three minutes. Please fill out the attached form.

Are you a MWA Customer? Yes ☐ or No ☐ Preferred method of contact? Email ☐ or Phone ☐

NAME	E-MAIL	PHONE	ADDRESS	MWA ACCOUNT #
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Please check the appropriate box of concern

☐ WATER ☐ SEWER ☐ STORMWATER ☐ OTHER

Concern (s): (Please include any supporting documents with this request below)

The information that I am providing is true and accurate to the best of my ability under penalty of law, to include fine and/or imprisonment.

Sign: _____ Date: _____

Pathway: www.maconwater.org > Your MWA > Board Members > Bottom of the page Click Link to Download Form under How to Address the Macon Water Authority (MWA) Board.